

TELECO's
embedded
voice processing
solution for the
Toshiba
Strata® Series.

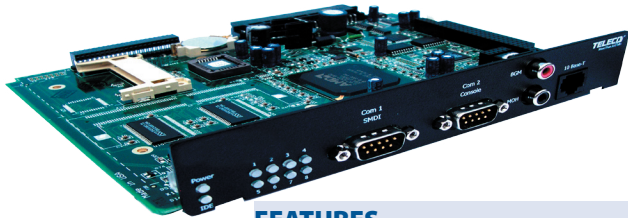


Fully Adaptable
Communications
Solution

Perfect Voice Strategy is a reliable, automated attendant/voice mail system designed to reside within the Toshiba Strata DK®, CTX®, and CIX® telephone systems exclusively.



BENEFITS	FEATURES
HAVE YOUR VOICE MAIL MESSAGES SENT TO YOUR EMAIL AUTOMATICALLY	Strategy can automatically forward a copy of your voice mail message to your email for immediate playback and/or forwarding of your voice mail to another persons email.
SAVE SPACE AND MONEY	This internal circuit card slides directly into an available slot on your Toshiba Strata® telephone system. Strategy has no external parts and eliminates the need for additional station cards.
PLAY MUSIC OR MESSAGES ON HOLD OR BACKGROUND MUSIC WITHOUT THE NEED FOR EXTERNAL MUSIC SOURCES	Strategy has two audio ports to play music/ messages on hold to your callers or background music.
PLACE CALLERS IN QUEUE	With advanced call queuing, Strategy can quickly and efficiently place callers on hold and keep them updated with their place in queue. Callers may automatically be placed on hold or given the option to hold.
OFFERS ABILITY TO CUSTOMIZE FEATURES	Allows administrator to customize options per user, depending on user needs.
GIVE OUT ONLY ONE NUMBER FOR PHONE AND FAX	Fax detection capabilities save you the expense of separate numbers or additional trunk lines by automatically routing fax calls to your fax machine.
RECEIVE INSTANT NOTIFICATION OF NEW MESSAGES	Strategy will alert you of new messages via your cell phone, home phone, pager, or even email, enabling mobile users to respond to messages instantly.
CREATE CUSTOM GREETINGS OR MESSAGES ON HOLD	Greetings and/or messages on hold may be automatically changed at scheduled times on any day of the week.
SUPPORT MULTIPLE COMPANIES WITH THE SAME SYSTEM	Each company can have customized greetings, business hours, holidays, and operators.
END MISCOMMUNICATION WITH CALL RECORD CAPABILITIES	Users can record a conversation starting at any time during the call, then immediately send the recorded conversation to any mailbox in the system, or save it to their own. With email forwarding, the user may store and/or forward recorded conversations. (Strata CTX/CIX ® only)
LISTEN AS CALLERS ARE LEAVING YOU A MESSAGE	Users can listen to callers as they are leaving a voice mail message using call monitor. (LVMU and GVPH models only)



PERFECT VOICE STRATEGY

FEATURES

Integration

All Models

- Connects directly to Backplane
- Enhanced Digital Integration

BSLU Model

- Flexible Integration with Toshiba CIX®/CTX® Series 4.1 and higher
- Inband Signaling Integration
- SMDI Integration
- Toshiba Caller ID Compatible with SMDI
- Call Record Compatible with SMDI

BSTU Model

- Flexible Integration with Toshiba DK®, CIX®, and CTX® Series
- Inband Signaling Integration
- SMDI Integration
- Toshiba Caller ID Compatible with SMDI
- Call Record Compatible with SMDI

LVMU, GVMU, GVPH Models

- Integration with Toshiba CIX® Series 4.2 and higher (LVMU)
- Integration with Toshiba CTX28®/CTX40® (GVMU/GVPH)
- Direct Backplane SMDI Integration
- Toshiba Caller ID Compatible
- Call Record Compatible

System Administration

- User Friendly System Administration
- Context Sensitive Help
- Range Copy
- Detailed Diagnostics
- Real-Time Display of System Activity
- Remote Administration
- System Administration by Phone
- Remote upload/download
- Department and Extension Control
- Message Length Control
- Menu Option Restrictions
- System Backup
- Disk Space Notification
- Terminal Emulation
- Text Editor
- In-Line Remote Communications
- Ethernet Access

Security

- Password Protected Remote Access
- Secured User Password
- Multiple Levels of Administrative Security
- System Access Code

Schedules

- Scheduled Music/Message on Hold
- Scheduled Company Greeting
- Scheduled Events
- Scheduled User Settings
- Scheduled Maintenance
- Scheduled Holidays
- Scheduled Audiotext

Call Queuing

- Call Queuing Default Control
- Busy Greeting
- Busy/Queuing Hold Audio
- Ring-No-Answer as Busy

System

- Music/Message on Hold Port
- Background Music Port
- Built-In DSP Modem
- Dictation Like Message Recording
- Automatic Volume Control
- Multi-Application Ports
- Pull Down Menus

Automated Attendant

- Port Selectable Greetings
- Transaction Boxes
- Audiotext Announcements
- Transfer Confirmation
- Operator Transfer to Mailbox
- Alias User ID
- Guest Mailboxes
- Call Announce/ Call Announce Restriction
- Shared Extensions with Call Announce
- Accept/Reject or Forward a Screened Call
- Call Coverage

Directory Assistance

- Directory Assistance Restriction
- Multiple Directory Names
- Directory Assistance (First or Last Name)
- Custom Directory Assistance

Message Management

- Playing Messages
- Message Playback via Email
- Message Playback Order Control
- New Message Classification
- Saved/Urgent Message Classification
- Message Date and Time Control
- Message Purge Confirmation
- Message Unerase
- Power Playback
- Review/Cancel Unheard Messages
- Message Pooling Identification
- Caller ID in Message Envelope
- Auto-Play of Message
- Sending Messages
- Quick Message Send
- Single Step Message Reply
- Message Forward/Restriction
- Message Review and Edit
- Message Append
- Cancel Unheard Sent Message
- Send to Public or Private Distribution List
- Private Delivery of Messages
- Certified Delivery of Messages
- Message Return Receipt
- Urgent Delivery of Messages
- Future Delivery of Messages

Outside Caller Messaging

- Bypass Personal Greeting
- Restart After Personal Greeting
- Send Urgent or Private
- Outside Caller Message Review

Call Management

- Call Blocking/Call Blocking Restriction
- Call Screening/Call Screening Restriction
- Personal Greeting Length Control
- Call Record*
- Call Monitor**

List Management

- Public Distribution List
- Personal Distribution List
- Unlimited Distribution List Size
- List Management via SCREENS Interface

Notify

- Scheduled Message Notification
- Notify by Message Lamp
- Notify by Pager
- Notify by Email
- Notify at Desk with Message Pickup
- Notify Remotely with Message Pickup
- User-Controlled Notification Number
- Notification Number Toll Restriction
- Cascade Notification
- Urgent Message Notification
- Multi-Channel Notification
- LCD Update*

User Setup and Options

- Quick User Setup (New user Tutorial)
- Call Coverage
- Alias User ID
- Message Pooling
- Personal Assistant
- Programmable Ring Wait Time
- Transfer Types Per User

Paging

- Department Paging
- Page and Transfer
- Overhead Paging
- Emergency Paging

* LVMU, GVMU/GVPH: Standard
BSLU: Requires SMDI Integration
BSTU: Telephone system dependent and requires SMDI Integration

** LVMU and GVPH Models Only

SYSTEM

CONFIGURATIONS:

GVMU Model

Available in 4 ports

GVPH Model

Available in 4, 6 and 8 ports

LVMU & BSTU Models

Available in 2, 4, 6 and 8 ports

BSLU Model

Available in 2 to 16 ports

CAPACITY:

Up to 5000 mailboxes.

Voice storage varies depending on model.

2 Serial Application Ports
2 Audio Output Ports
1 10 Base-T Network Port

Exclusively designed and engineered by TELECO, Inc.

All specifications and features are subject to change without notice.

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More Than Just Talk

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